

GENERAL INFORMATION

CURRENCY

The currency is the South African Rand (R) divided into 100 cents, with the international symbol ZAR. Foreign currency and / or traveller's cheques are accepted at the daily rate of exchange plus a service fee.

VAT (Value Added Tax)

Currently at 14%

CREDIT CARDS

We accept all major credit cards which include American Express, Diners Card, Visa and Mastercard. Please Note – Ordinary credit cards may NOT be used for the purchase of petrol (gasoline).

POPULATION AND LANGUAGE

Population of South Africa – 43 Million

Knysna – 36 000 Thousand

South Africa currently has 11 official languages.

English and Afrikaans are widely spoken.

ELECTRICITY

Throughout South Africa the standard power source is 200 / 230 volts AC. Should you require adapter units, all international adapters can be requested from reception.

TIPPING

Based on the standard of service provided 10% to 15% of the bill usually applies.

MEDICAL SERVICES

South Africa has no national health scheme but medical services are readily available. Knysna has a new well equipped Private Hospital and has many highly competent Medical Doctors and Dentists on call 24 hours.

TRAVEL INSURANCE

Visitors are advised to purchase travel insurance which covers medical expenses and accommodation cancellations during the period of their stay.

SERVICES AND FACILITIES

Business assistance including e-mail facilities, typing, faxes and other routine services are available, as are laundry and dry cleaning.

Leisure activities include Swimming (2 private pools), Water Skiing, Canoeing, Sundowner cruises, Angling, Croquet. Nearby one can also enjoy Golfing, Hiking, Mountain biking, Walks through the magnificent Knysna forests, Scuba diving, Deep sea fishing, Bowls, Squash and Bird Watching, Whale watching tours (seasonal), Ocean yachting, Horse riding, Unspoilt beaches, Bicycle and scooter hire, The Featherbed Nature Reserve and the Historical Steam Train trips (Knysna to George).

The Hotel is within easy reach of the Garden Route's most celebrated golf courses and beaches the perfect base from which to explore the Garden Route.

GOLF COURSES

In Knysna	– The Knysna Golf Course	
	Pezula Golf Course	
	Simola Golf Course	
Near By	– Plettenberg Bay Country Club	30km
	George Golf Course	60km
	Fancourt Golf Course	65km

A wide variety of tours are available to cater for individual requirements. Experienced guides will provide fascinating cultural information regarding the history of each destination.

RESTAURANT

An elegant dining room serving Table d'Hote / A La Carte specialities complimented with a well stocked wine cellar – Seats 30.

08:00 to 10:00	Full English / Continental Breakfast
19:00 to 22:00	A La Carte Dinner
Dress Code	Smart Casual

Served on the various patios and terraces.

10:30 to 17:30	Teas, Pastries and Snacks
12:00 to 14:30	Light Lunches
Dress Code	Casual

PAQUITA BAR

Enjoy an evening drink overlooking the Knysna Lagoon. Magazines and Newspapers are available, as are Cigars and Games.

11:00 to 24:00 (or later if required) Full Bar Service

ROOM SERVICE

Room service is available from 8:00 to 22:00.

A tray charge per person is levied.



ACCOMMODATION

Accommodation at the St James of Knysna, offering 11 Suites, 2 Junior Suites & 2 Rooms, has one of the widest choices available in the area appealing to all markets. All Suites / Rooms have a private bath, separate shower, mini bar, selected DSTV satellite television channels, international direct dial telephone, hair-dryers, bath robes, iron and ironing board and security safes.

A complimentary tea and coffee facility is also offered in the rooms, in the evenings, a turn-down service is carried out.

Check-In Time After 14:00 Check-Out Time Before 11:00

Accommodation is located in The Manor & The Courtyard.

THE MANOR	No.		FP	AC	PA	BL	FF	GF
The George Rex Suite - Lake Facing		2 x Double Beds	*	*		*	*	
Lady Anne Suite - Lake Facing		1 x King/Twin Beds		*		*	*	
Deluxe Suite - Garden Facing	2	2 x Double Beds		*			*	
Deluxe Suite - Garden Facing	3	2 x ¾ Beds		*			*	
Double Room - Garden Facing	1	1 x Queen		*			*	
Double Room - Garden Facing	9	2 x ¾ Beds		*	*			*

THE COURTYARD	No.		FP	AC	PA	BL	FF	GF
Deluxe Suite - Lake Facing	5	1 x King/Twin Beds	*	*	*			*
Deluxe Suite - Lake Facing	6	1 x King/Twin Beds		*	*			*
Deluxe Suite - Lake Facing	7	1 x King/Twin Beds	*	*	*			*
Junior Suite - Courtyard Facing	4	2 x Double Beds	*	*	*			*
Junior Suite - Courtyard Facing	8	2 x Double Beds		*	*			*
Superior Suite - Garden Facing	15	1 x King/Twin Beds		*		*	*	
Superior Suite - Lake Facing	16	1 x King/Twin Beds		*		*	*	
Superior Suite - Lake Facing	17	1 x King/Twin Beds		*		*	*	
Superior Suite - Lake Facing	18	1 x King/Four Poster Bed		*		*	*	

FP – Fireplace

AC – Airconditioning

GF – Ground Floor

PA – Patio

BL – Balcony

FF – First Floor